

Take the Lead :: Introduction to Quality Management in Health (PUN213)



- Do you know how to identify and reduce risks in a clinical setting?
- Do you need to know how to develop a quality management program, perform quality activities, manage standards or accreditation processes to improve outcomes either now or in the future?

The Introduction to Quality Management in Health (PUN213) unit will equip you with an understanding of quality management in health and give you the skills and ability to develop a quality management program with clinical frameworks.

Unit content

This unit will cover the following topics and content:

- Quality management concepts
- Quality management programs and methods
- Accreditation
- Measuring health care performance
- Health care governance and clinician profiling
- Data quality, documentation and information safety
- Risk management
- Change management

Study your way

Advance your career by completing this unit for continuous professional development or as part of an ongoing program for formal postgraduate qualifications. This unit will provide you with credit towards:

Graduate Certificate (four units)

- Emergency and Disaster Management
- Health Science
- Public Health

Graduate Diploma (eight units)

- Environmental Health
- Occupational Health and Safety
- Health Management
- Health Science
- Public Health

Masters (twelve units)

- Health Management
- Health Science
- Public Health

For more information on postgraduate pathways visit www.hlth.qut.edu.au

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Teaching methods

This unit is delivered in a flexible mode via workshops, seminars, and independent learning activities. Reference texts will be identified relevant to the unit and provided to students on commencement of the unit. Online access will be provided to databases. There is no specific text book for this unit.

Assessment

There are two pieces of assessment including:

1. Essay 1

This essay will test the extent of information gathered and your understanding of concepts relating to the principals covered in the unit.

2. Essay 2

This essay will test the extent of information gathered and your understanding of concepts relating to the principals covered in the unit.

If you enrol in this unit for continuous professional development only, you can choose not to complete the assessment component. You will exit the unit with a certificate of completion and will not be eligible for credit towards formal postgraduate qualifications.

Learning outcomes

On completion of this unit you should be able to:

- Discuss the underlying concepts and principles of quality management in health care including clinical governance;
- Develop quality management programs and design criteria audits to evaluate health services using quality management tools;
- Understand the health organisation accreditation process including standards and survey cycles;
- Understand outcome performance measures, clinical audit and use data to improve outcomes;
- Understand the concepts of clinical credentialing and profiling within a clinical quality framework;
- Examine and discuss issues relating to administrative and clinical data quality, documentation and safety within an increasingly electronic environment; and
- Understand root concepts of risk management, root cause analysis and organisational change management necessary to implement process change

Costs, dates and location

\$1460 for the workshop modules only, or \$1960 for students who enrol in both the workshops and the assessment module. ACHSM members get 10% discount, non-members get a 5% discount.

This unit is offered as a four-day intensive program running from Friday 23 March until Monday 26 March 2012 at QUT's Kelvin Grove campus



Online booking enquiries

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Academic Enquiries

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