Public Sector Management Program

Building the business of government in partnership with the governments of Australia

www.qut.edu.au/study/psmp
Program overview

The Public Sector Management Program (PSMP) is a flexible and dynamic study option catering specifically for mid-level managers in the Australian public service.

The program is offered to the Commonwealth, state and local governments, as well as non-government organisation (NGO) staff with a 25-year track record of success. It has an engaging and relevant curriculum that meets the changing needs of the public sector and NGOs, and is delivered through a blend of work-based learning, workshops and a virtual learning environment.

Program benefits

The PSMP has a number of significant benefits to participants and their employers.

Participants:
- earn a Graduate Certificate in Business (Public Sector Management) in a work-centric manner
- enhance their management skills, improving career opportunities as they move from technical to management roles
- develop confidence to make a difference and build strong professional networks and communities of practice beyond their current work environment.

Employers:
- gain immediate application of learnings to the workplace (learn it today – use it tomorrow)
- reap the benefits of managers who can help steer organisations through uncertain and challenging times
- increase workforce flexibility with a common language and understanding of the business of government.

Who should attend

This course is for highly motivated public sector and NGO staff including:
- existing and new managers and supervisors
- professionals managing complex groups of stakeholders
- senior managers who are new to the public service or NGOs
- professionals in transition to management (e.g. teachers, lawyers or engineers with management responsibility)
- managers with cross-jurisdictional responsibilities or NGO managers who deliver government services.

‘In 1998 as a Superintendent with the NSW Rural Fire Service I completed the Public Sector Management Program in Sydney. It played a significant role in advancing my career from Superintendent to an Assistant Commissioner, a Commissioner, and Director General of Emergency Management Australia with the Commonwealth Government.

The program gave me the confidence to undertake postgraduate study and continue to a masters degree in management. With a solid grounding in management theory, public sector expectations, culture, governance, policy and strategy I was able to take on the more demanding roles of senior executive management. The program opened up doors that would have otherwise been unavailable to me. The facilitators were first class and I note that some are still teaching and delivering the program which is a testament to the quality and sustainability of the education that the program provides.’

Mark Crossweller AFSM
Director General
Attorney General’s Department
Emergency Management Australia
Program delivery
QUT offers an academically rigorous and real-world focused national program through an innovative work-based blended learning framework.

Designed to maximise workplace learning, this national curriculum employs a blend of dynamic workshops, work-based projects, case studies and a virtual online learning environment offering participants access to QUT’s library database, online learning management system, weblinks, videos and e-books.

Participants will undertake a work-based project delivering real outcomes for their organisations.

Duration
The four-unit course is delivered over 12-15 months and is focused around four intensive three- to four-day workshops, minimising disruption to the workplace.

Student support
QUT supports participants throughout the course, delivering a high-quality learning experience with a national team of committed academic and administrative staff. Students have access to all QUT support services.

Program dates
There are multiple program intakes each year in most capital cities.

For unit delivery dates please visit www.qut.edu.au/study/psmp

Program content
PSMP consists of four units, each with key modules set within six cross-unit themes that develop 10 key personal attributes throughout the course curriculum. Please visit our website for more information.
‘Our workplace has supported staff completing the Public Sector Management Program. Previous participants have contributed a great deal to service development and improvement through the implementation of their workplace projects.

We hoped the program would extend our personal knowledge and skills that contribute to our day-to-day work, and that the practical work-based projects could contribute to our organisation. The program did not disappoint. The online resources, as well as the support and guidance from tutors, were excellent and helped us to achieve success in our learning and developing work-based projects that are now progressing to implementation.’

Jackie Sutherland, Senior Service Development and Review Officer, icare NSW and Marie Guimaraes, Senior Coordinator, icare NSW

‘The Public Sector Management Program not only provided me with a greater understanding of academic theory and models, but also knowledge of national and global contemporary business practices that I now apply directly to the workplace. Working with colleagues across the public sector gave me greater depth of understanding of the similar challenges we face in a complex public sector environment and the important role we play as managers and leaders.’

Carolyn Paterson
Acting Branch Manager
Service Delivery (East)
Department of Social Services

Next steps
- Check the application dates in your location.
- Talk to your employer and seek their support.
- Submit your application online

More information
For more information, please visit www.qut.edu.au/study/psmp
Phone 1800 145 041
Email psmprogram@qut.edu.au