



# Public Sector Management Program

Upskill and help your career take off

Building the business of government in partnership  
with the governments of Australia



Australian Government



ACT  
Government



NSW  
GOVERNMENT



NORTHERN  
TERRITORY  
GOVERNMENT



Queensland  
Government



Tasmanian  
Government



Government  
of South Australia



GOVERNMENT OF  
WESTERN AUSTRALIA



VICTORIA  
State  
Government

# Dynamic delivery to suit your employer, your work and your lifestyle

## LOCAL

Our courses are delivered nationally in most capital cities and online, with multiple program intakes each year.

## DYNAMIC

A four-unit program spanning 12-15 months. Focused around intensive workshops.

## HANDS-ON

You'll undertake a work-based project that delivers real outcomes for your organisation

## IT'S TIME TO MOVE UP IN THE PUBLIC SECTOR

The highly regarded Public Sector Management Program (PSMP) is a dynamic study option catering specifically for mid-level managers in the Australian public service and non-Government organisations (NGOs).

Delivered nationally by QUT on behalf of the governments of Australia, it is the perfect gateway to improving opportunities and career outcomes through real-world learning.

The program—which is delivered through a blend of work-based learning, workshops and virtual learning—has an engaging and relevant curriculum that meets the changing needs of the public sector and NGOs.

## HOW YOU WILL BENEFIT

The PSMP has a number of significant benefits to participants and their employers.

### Participants:

- earn a Graduate Certificate in Business (Public Sector Management) in a work-centric manner
- enhance their management skills, improving career opportunities as they move from technical to management roles
- develop confidence to make a difference and build strong professional networks and communities of practice beyond their current work environment.

### Employers:

- gain immediate application of learnings to the workplace (learn today—use tomorrow)
- reap the benefits of managers who can help steer organisations through uncertain and challenging times
- increase workforce flexibility with a common language and understanding of the business of government.

## WHO SHOULD ATTEND

This course is for highly motivated public sector and NGO staff including:

- existing and new managers and supervisors
- professionals managing complex groups of stakeholders
- senior managers who are new to the public service or NGOs
- professionals in transition to management (e.g. teachers, lawyers or engineers with management responsibility)
- managers with cross-jurisdictional responsibilities or NGO managers who deliver government services.

## HOW YOU WILL LEARN

QUT offers an academically rigorous and real-world focused national program through an innovative work-based blended learning framework.

Designed to maximise workplace learning, this national curriculum employs a blend of dynamic workshops, work-based projects, case studies and a virtual online learning environment offering participants access to QUT's library database, online learning management system, weblinks, videos and e-books.

Participants will undertake a work-based project delivering real outcomes for their organisations.

### Duration

The four-unit course is delivered over 12–15 months and is focused around intensive workshops, minimising disruption to the workplace.

### Support

QUT supports participants throughout the course, delivering a high-quality learning experience with a national team of committed academic and administrative staff. Students have access to all QUT support services.

### Intakes

There are multiple program intakes each year in most capital cities. For unit delivery dates please visit [qut.edu.au/study/psmp](http://qut.edu.au/study/psmp)

## RECOGNISED

With a more than 30-year track record of success, the PSMP has an engaging and relevant curriculum.

## DIVERSE

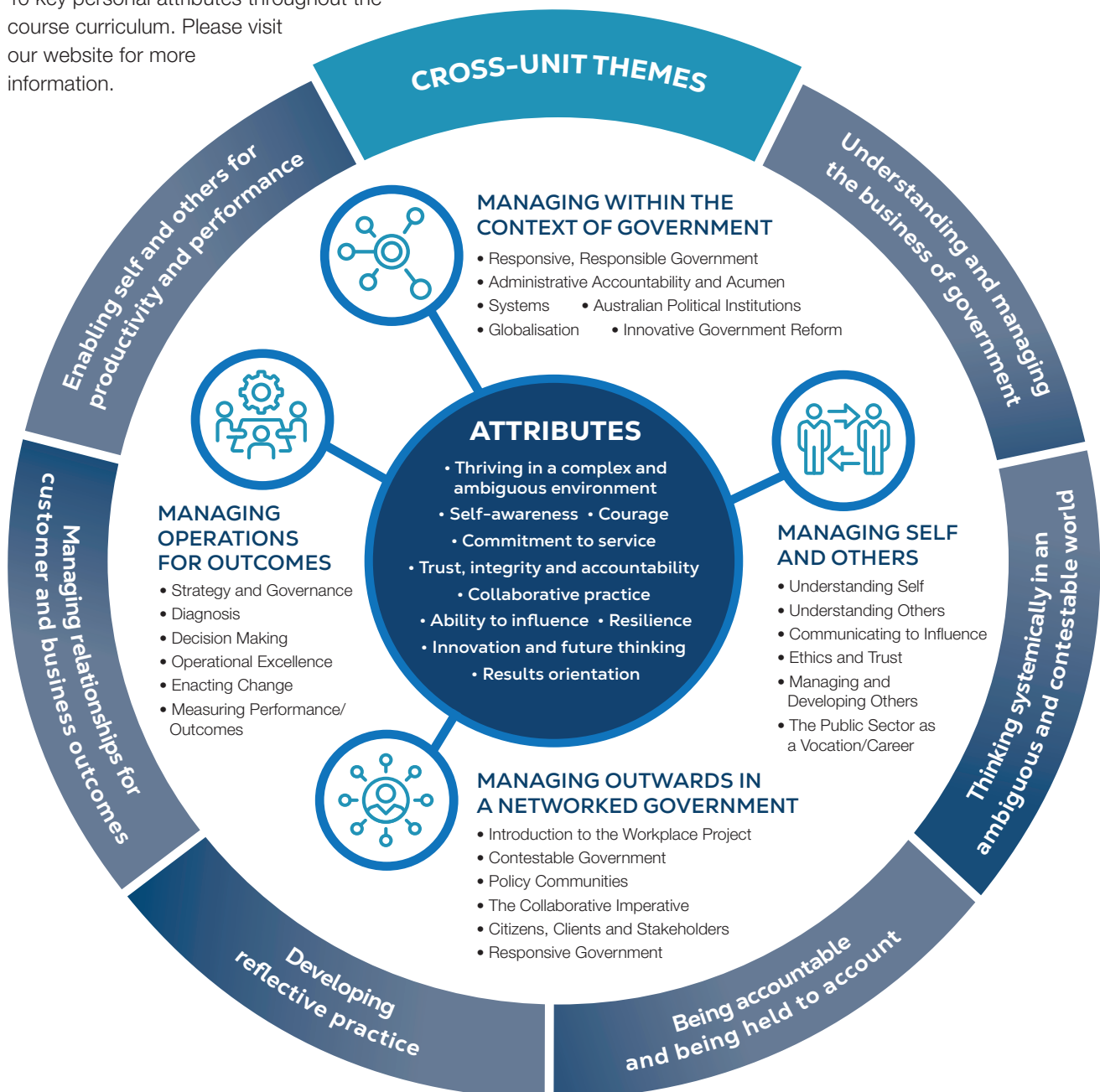
Study and build networks with a diverse range of professionals from all levels of government and NGOs.

## HIGH IMPACT

Develop the confidence to make a difference by truly understanding the business of government.

## WHAT YOU WILL LEARN

PSMP consists of four units, each with key modules set within six cross-unit themes that develop 10 key personal attributes throughout the course curriculum. Please visit our website for more information.





## PARTICIPANT SUCCESS



'The PSMP has provided me with a best practice toolkit that allows me to look at complex problems from a very different perspective. It has also reinforced the importance of ensuring the teams I lead within my organisation

build strong relationships with stakeholders to develop and implement well-informed and innovative solutions to address these challenges.'

**Helen Dogan,  
PSMP graduate**

'After a few decades in the public sector, the program has been good for me to do something outside of what I've always known and to rise to the challenge of formal education. It's also been a good opportunity to meet other people at my level and above to discuss our learnings together.'

**Brendon Hill, QUT Diversity Scholarship recipient  
and PSMP graduate**



'The Public Sector Management Program was a turning point in my career development and future. Looking back now, it was a defining moment for my future career. In simple terms, the PSMP opened my eyes to the importance of leaders in

driving innovation, implementing change, and creating positive organisational cultures to deliver outcomes for the community and government.'

**David Pryce, Deputy Director-  
General Access Canberra,  
PSMP graduate**

## NEXT STEPS

- ☐ Check the application dates in your location.
- ☐ Talk to your employer and seek their support.
- ☐ Submit your application online.

## GET STARTED TODAY

For more information, please visit  
[qut.edu.au/study/psmp](http://qut.edu.au/study/psmp)

Phone 1800 145 041

Email [psmpprogram@qut.edu.au](mailto:psmpprogram@qut.edu.au)

