

Public Sector Management Program (PSMP)

The highly regarded QUT Public Sector Management program is a nationally recognised and dynamic study option catering specifically to mid-level managers in the Australian public service.

For the past 30+ years, the PSMP has been available in most Australian capital cities and delivered as a blended learning experience. The virtual offering was launched in 2022 for increased accessibility and flexibility, with the same real-world focus and supportive learning experience for which the PSMP is renowned.

Flexible payment options have been introduced.

Employers now have the option to pay fees by the unit at the commencement of each unit. Participants now have the option to independently pay their own PSMP fees, charged at the commencement of each unit, and may be eligible for a **FEE-HELP** loan. This independent payment option is not offered to staff of the Northern Territory Government.

Note: employer authorisation is still required for all participants.

Blended or virtual: what's the difference?

Both the Blended and Virtual offerings include online learning, collaborative workshops, authentic assessments, and workplace application. Every aspect of the program is designed to help you apply your learning to real workplace challenges and create immediate impact.



VIRTUAL: Build your knowledge through high-quality online learning modules supported by regular scheduled online classes delivered on Zoom. Modules also include opportunities for you to connect with your peers through discussions and Action Learning Groups.



BLENDED: Complete the theory online, then collaborate, share experiences and put that theory into practice through one interactive 3 (or 4) day face-to-face workshop.



Accessible



Interactive



Supportive



Real world

How do the delivery formats compare?		Blended	Virtual
Content	Core curriculum (no change).	✓	✓
	Real-world focus.	✓	✓
	Virtual sessions provide opportunities for discussion, guidance, and assessment support.	✓	✓
Class size	Minimum participant numbers. Maximum class size = 35 for blended and 30 for virtual.	✓	✓
Support	Scaffolding and student support provided through unit coordinator consultations, pastoral care from the PSMP team and online resources such as 'Writing for Success'.	✓	✓
	Whether you are new to tertiary study, or just need a little extra advice, the PSMP team are there to help support you through consultations, administrative support and online resources.	✓	✓
Participation	Discussion forum to facilitate cohort discussion on key topics.	✓	✓
	Action Learning Groups (ALGs) who support each other in the learning journey and undertake tasks uploaded to the discussion forum.	✓	✓
Commitment	Recommended study time of 10–15 hours per week.	✓	✓
	Four in person workshops (3–4 days) across the duration of the program.	✓	
	Regular weekly or fortnightly virtual sessions ranging from 1–3 hours during work hours.		✓
Assessment	Demonstrate your learning and focus on real workplace challenges.	✓	✓
	Online assessment drop-in sessions.	✓	✓

For more information, visit qut.edu.au/courses/graduate-certificate-in-business-public-sector-management or contact the PSMP team on 1800 145 041 or psmprogram@qut.edu.au