

Public Sector Management Program (PSMP)

QUT's highly regarded Public Sector Management program is a nationally recognised and dynamic study option catering specifically to mid-level managers in the Australian public service.

For the past 30+ years, the PSMP has been available in most Australian capital cities and delivered as a blended learning experience. The virtual offering was launched 2022 for increased accessibility and flexibility, with the same real-world focus and supportive learning experience that PSMP is renowned for.

Flexible payment options have been introduced.

Employers now have the option to pay fees in full at course commencement or pay by the unit at the commencement of each unit. Participants now have the option to independently pay their own PSMP fees, charged at the commencement of each unit, and may be eligible for a [FEE-HELP](#) loan. This independent payment option is not offered to staff of the Northern Territory Government. **Note:** that employer authorisation is still required for all participants.

Blended or Virtual: What's the difference?

The fundamentals of the program are the same. The major difference is *how* it is delivered.



Virtual: Quality online learning at a scheduled date and time, in a virtual classroom.



Blended: Quality learning delivered face-to-face in a physical classroom environment, supported by virtual sessions and enriched with technology and digital design.



Accessible



Interactive



Supportive



Real-world

How do the delivery formats compare?		BLENDED	VIRTUAL
Content	Core curriculum (no change)	✓	✓
	Real-world focus.	✓	✓
	Regularly updated multi-media, topics and learning materials.	✓	✓
Class Size	Minimum participant numbers. Maximum class size = 35 for blended, and 30 for virtual.	✓	✓
	Scaffolding and student support provided through unit co-ordinator consultations, pastoral care from the PSMP Team, and online resources such as 'Writing for Success'.	✓	✓
Support	Learning site designed to maximise ease of navigation through a learning journey guide and specific guidelines provided on preparation for virtual classrooms.	✓	✓
	Online student consultations.		✓
	Discussion forum to facilitate cohort discussion on key topics.	✓	
Participation	Action Learning Groups (ALGs) who support each other in the learning journey and undertake tasks uploaded to the discussion forum.		✓
Commitment	Recommended study time of 5-10 hours per week.	✓	✓
	Regular weekly or fortnightly virtual sessions ranging from 1 – 3 hours.		✓
Assessment	Refer to program guide (no change).	✓	✓
	Online assessment drop-in sessions.		✓

For more information, visit www.qut.edu.au/courses/graduate-certificate-in-business-public-sector-management or contact the PSMP team on **1800 145 041**, psmprogram@qut.edu.au.