Finance Business Solutions



Surcharges - Credit and Debit Card Payments

Why is there a surcharge for card payments?

QUT incurs fees charged by card providers and banks when a payment for tuition or acceptance fees is made using an international credit or debit card. To offset these fees, a card surcharge will be applied. QUT will review the surcharge rate on a regular basis.

How much is the surcharge rate for international card payments?

The card surcharge rate is currently:

Card Type	Surcharge Rate
Visa and Mastercard – International*	2.24%

^{*}Refers to credit and debit cards issued outside of Australia.

Is the surcharge included in the transaction amount or as additional amount?

The surcharge is applied on top of your transaction amount when you make a payment.

Can I avoid paying the surcharge?

Yes – it is possible for you to pay your fees without paying a surcharge. QUT does not apply a card surcharge to international card payments made through <u>Flywire</u>.

What does QUT do with the surcharge?

The surcharge is used to offset the fees charged by the card providers and banks.

Will the surcharge increase, if so, how much?

The surcharge may be revised in line with the actual fees charged by the card providers and banks.

Who should be contacted for any queries or clarifications?

Please email AskQUT@gut.edu.au for any further gueries or clarifications