



# Leadership in Health Management

This course provides you with the knowledge and competencies to enable you to cope with the complex and changing environment of health care delivery.

In the contemporary health system, managers provide organisational leadership to ensure services continue to evolve to meet diverse community needs across different sectors. Effective leadership requires cutting-edge knowledge and skills to address these challenges.

The course is designed and delivered by experts in health management.

The course will be divided into two separate blocks:

- Block 1: Effective leadership by individuals and organisations
- Block 2: Resolving conflict, building workplaces



## Evolve with QUTeX

The course will explore the role of health care leaders in: corporate and clinical governance; continuous quality improvement; organisational performance, financial performance and evaluation; media and communications; strategic policy, planning and evaluation; community and staff engagement; leadership and team building or change management.

## Who should participate?

Ideal for individuals who aspire to leadership roles and who require the knowledge and competencies to enable them to cope with the complex and changing environment of healthcare delivery.

## Core concepts

On completion of this course, you will have:

- an understanding of the principles and concepts of organisational governance and the systems and structures required to exact governance
- an understanding of the principles and concepts of quality management and continuous quality improvement
- the ability to critically evaluate organisational performance
- the ability to manage media and communications both internally and externally
- an understanding of the principles and practice of policy development, planning and evaluation
- the ability to understand and demonstrate personal attributes and leadership skills and the ability to engage staff and the community and to lead strategic negotiations
- an understanding of the relevance of Indigenous and international health issues to health management.

## Your expert facilitator

### Paula Bowman

Paula Bowman is a senior lecturer in the Master of Health Management program at QUT. She also teaches clinical risk management at Flinders University in Adelaide and in China through a joint program with Nankai University. She has 27 year's experience in the health care sector - 16 years working as a clinician and clinical manager in acute hospital services and in private practice and more recently 11 years working as a senior executive with Queensland Health. Paula's expertise covers the areas of: operational, project and program leadership, health policy analysis, workforce and clinical service planning, leading and managing clinical practice and health service improvement and design and delivery of education and training programs.

## Cost

### Workshop Only

Early Bird registration	\$2,008.60	(GST included)
Standard Registration	\$2,231.77	(GST included)
QUT Alumni / Staff registration	\$1,673.83	(GST included)
Australasian College of Health Service Managers (ACHSM) Members	\$1,897.01	(GST included)

### Workshop and Assessment

Early Bird registration	\$2,510.75	(GST included)
Standard Registration	\$2,789.72	(GST included)
QUT Alumni / Staff registration	\$2,092.29	(GST included)
Australasian College of Health Service Managers (ACHSM) Members	\$2,371.26	(GST included)



Duration: 4 Days



Certificate of Participation



Cost: From \$2,008.60

## Apply Now

Web: [QUT.edu.au/QUTeX](http://QUT.edu.au/QUTeX)

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Blog: [blogs.qut.edu.au/qutex](http://blogs.qut.edu.au/qutex)