Domestic Violence / Sexual Assault
DVCConnect provides professional non-judgemental telephone support for anyone (women, men and young people) affected by domestic and family violence either recently or at any time in their lives.
1800 811 811 (24hrs a day, 7 days a week)
www.dvconnect.org

Ethnic Communities Council QLD promotes healthy lifestyle choices and chronic disease management that are appropriate for culturally and linguistically diverse communities in Queensland.
3844 9166

Lifeline
This is a confidential telephone crisis support service available 24/7 from a landline, payphone or mobile.
13 11 14
www.lifeline.org.au

Beyond Blue
Beyond Blue aims to reduce depression and anxiety in the community.
1300 224 636
Chat online from 3pm - 12am (AEST) every day
www.beyondblue.org.au

Women’s Health

Family Planning Clinics
(Relationshiops & Reproductive Health)
www.true.org.au

Sexual Health Clinics

Addiction and Mental Health Services
This is a statewide service which provides provide inpatient, hospital-based and community mental health services, as well as community alcohol and drug services, to the largest culturally and linguistically diverse population in the state.
24 hours per day Ph: 1300 64 22 55

QUT Health Services

QUT Medical Centre
Gardens Point Campus
Level 4 in X Block, Gardens Point
3138 2321
Kelvin Grove Campus
Level 2 on 44 Musk Avenue, Kelvin Grove
3138 3161

Normal opening hours: Monday - Friday: 8.30am - 5pm
Extended hours: Please refer to their website for details.

QUT Podiatry/Optometry Clinics
These professional clinics are operated by optometry and podiatry students, which allows their services to be either free or heavily discounted.
Level 1, 44 Musk Avenue, Kelvin Grove
3138 9777

QUT Psychology and Counselling Clinic
Provides services and assessments, helps with a variety of emotional, learning, personal & relationship issues.

Counselling
QUT International Student Counsellors offer confidential free service to all international students. Bookings are essential.
Gardens Point – X Block, level 3, 3138 2019
Kelvin Grove – C Block, level 4, 3138 3963

COMMUNITY RESOURCES

Lifeline
www.lifeline.org.au

Beyond Blue
www.beyondblue.org.au

Women’s Health

Family Planning Clinics
www.true.org.au

Sexual Health Clinics

Addiction and Mental Health Services

Domestic Violence / Sexual Assault
DVConnect provides professional non-judgemental telephone support for anyone (women, men and young people) affected by domestic and family violence either recently or at any time in their lives.
1800 811 811 (24hrs a day, 7 days a week)
www.dvconnect.org

Ethnic Communities Council QLD promotes healthy lifestyle choices and chronic disease management that are appropriate for culturally and linguistically diverse communities in Queensland.
3844 9166

If it’s an emergency: dial 000
(ask for an Ambulance, Fire Brigade or the Police)

For a non-urgent crime or incident
the Police Link on 131 444

Making Appointments
Appointments with doctors (male and female) are necessary; however nurses can be seen without an appointment. Emergency patients are seen immediately.

Medicine & Prescriptions
Pharmaceuticals / medicine prescribed by a doctor are not free and they are not available from doctors. They must be purchased at a Chemist / Pharmacy.

QUT Psychology and Counselling Clinic
Provides services and assessments, helps with a variety of emotional, learning, personal & relationship issues.

For more information, please go to:
www.qut.edu.au/about/services-and-facilities/all-services/qut-psychology-and-counselling-clinic

Counselling
QUT International Student Counsellors offer confidential free service to all international students. Bookings are essential.
Gardens Point – X Block, level 3, 3138 2019
Kelvin Grove – C Block, level 4, 3138 3963

QUT Podiatry/Optometry Clinics
These professional clinics are operated by optometry and podiatry students, which allows their services to be either free or heavily discounted.
Level 1, 44 Musk Avenue, Kelvin Grove
3138 9777

Making Appointments
Appointments with doctors (male and female) are necessary; however nurses can be seen without an appointment. Emergency patients are seen immediately.

Medicine & Prescriptions
Pharmaceuticals / medicine prescribed by a doctor are not free and they are not available from doctors. They must be purchased at a Chemist / Pharmacy.

QUT Psychology and Counselling Clinic
Provides services and assessments, helps with a variety of emotional, learning, personal & relationship issues.

For more information, please go to:
www.qut.edu.au/about/services-and-facilities/all-services/qut-psychology-and-counselling-clinic

Counselling
QUT International Student Counsellors offer confidential free service to all international students. Bookings are essential.
Gardens Point – X Block, level 3, 3138 2019
Kelvin Grove – C Block, level 4, 3138 3963

QUT Podiatry/Optometry Clinics
These professional clinics are operated by optometry and podiatry students, which allows their services to be either free or heavily discounted.
Level 1, 44 Musk Avenue, Kelvin Grove
3138 9777

Making Appointments
Appointments with doctors (male and female) are necessary; however nurses can be seen without an appointment. Emergency patients are seen immediately.

Medicine & Prescriptions
Pharmaceuticals / medicine prescribed by a doctor are not free and they are not available from doctors. They must be purchased at a Chemist / Pharmacy.

QUT Psychology and Counselling Clinic
Provides services and assessments, helps with a variety of emotional, learning, personal & relationship issues.

For more information, please go to:
www.qut.edu.au/about/services-and-facilities/all-services/qut-psychology-and-counselling-clinic

Counselling
QUT International Student Counsellors offer confidential free service to all international students. Bookings are essential.
Gardens Point – X Block, level 3, 3138 2019
Kelvin Grove – C Block, level 4, 3138 3963

QUT Podiatry/Optometry Clinics
These professional clinics are operated by optometry and podiatry students, which allows their services to be either free or heavily discounted.
Level 1, 44 Musk Avenue, Kelvin Grove
3138 9777

Making Appointments
Appointments with doctors (male and female) are necessary; however nurses can be seen without an appointment. Emergency patients are seen immediately.

Medicine & Prescriptions
Pharmaceuticals / medicine prescribed by a doctor are not free and they are not available from doctors. They must be purchased at a Chemist / Pharmacy.

QUT Psychology and Counselling Clinic
Provides services and assessments, helps with a variety of emotional, learning, personal & relationship issues.

For more information, please go to:
www.qut.edu.au/about/services-and-facilities/all-services/qut-psychology-and-counselling-clinic
PUBLIC HOSPITALS

Nearly every public Brisbane hospital has a 24-hour Emergency Department to provide urgent medical care, including emergencies and accidents.

If you have a health concern, but it is not an emergency, you can call 13HEALTH (13 432584). This service operates 24 hours a day, 7 days a week.

Major public hospitals in Brisbane:
- Mater Adult Hospital
  Raymond Terrace, South Brisbane - 3163 8111
- Mater Children’s Private Hospital - 3163 8111
- Mater Mothers’ Hospital - 3163 1918
- Princess Alexandra Hospital
  199 Ipswich Road, Woolloongabba - 3176 2111
- Queen Elizabeth II Jubilee Hospital
  Kessels Road & Troughton Road, Coopers Plains - 3182 6111
- Royal Brisbane and Women’s Hospital
  199 Ipswich Road, Woolloongabba - 3176 2111
- The Prince Charles Hospital
  Rode Road, Chermside - 3139 4000
- Lady Cilento Children’s Hospital
  501 Stanley Street, South Brisbane, 4101 - 3068 1111

Major public hospitals outside of Brisbane:
- Ipswich Hospital
  Chelmsford Avenue, Ipswich QLD - 3810 1111
- Logan Hospital
  Cnr Loganlea and Armstrong Roads, Meadowbrook - 3299 8889
- Redcliffe Hospital
  Anzac Avenue, Redcliffe QLD - 3883 7777

AFTER HOURS SERVICE

National Home Doctor Service is available for home visits if you need a doctor on weeknights, weekends or public holidays. 13 74 25 or visit www.homedoctor.com.au for more information.

7 DAY MEDICAL CENTRES

7 Day Medical Centre and The Travel Clinic
Level 1, 245 Albert Street, Brisbane CBD 3211 3611

Taringa 7 Day Medical Practice
15 Morrow Street, Taringa, 4068 3870 7239

Holland Park General Practice
1173 Logan Road, Holland Park, 4121 3849 6868

HEALTH SERVICES OUTSIDE QUT

Keep in mind that many doctors may charge more than the scheduled fee. Home visits can also be quite costly as the insurance companies refund only the basic fee. You will need to cover the difference.

DOCTORS WHO SPEAK A SECOND LANGUAGE

To find information on doctors who speak a second language, visit www.healthengine.com.au/find/GP/Brisbane/, click “More”, and select the language you need.

CLAIMING A REFUND

To get a refund for doctors’ fees and prescription medication you need to submit a claim form and original receipts to your OSHC provider. If you were charged the scheduled fee, you should receive the full amount.

Claiming with Medibank Private

Medibank has developed an electronic claiming system for medical practitioners. eClaims Medical enables medical practices to bill Medibank directly for Overseas Student Health Cover (OSHC) patients’ consultations.

For more information, please go to www.medibank.com.au/health-insurance/claim

OVERSEAS STUDENT HEALTH COVER

All international students (and their families if in Australia) are required to have medical insurance. Belgian, Norwegian and some Swedish students are not required to purchase OSHC due to their governments’ agreements.

- Allianz Global Assistance www.oshcallianzassistance.com.au
- BUPA Australia www.oshc.bupa.com.au

What is covered by my OSHC?

Each company provides basic health insurance, which covers
- the cost of consultations with General Practitioners
- blood tests
- X-rays
- public hospital treatment and stay
- some pharmaceuticals
- emergency ambulance

Please read your policy for inclusions & exclusions, especially pre-existing conditions.

Your health cover begins on the day you land in Australia or the day the payment is received. As your OSHC card will be sent to your address – please advise your provider that you have arrived in Australia as soon as possible.