

Overview

As a leader or professional working closely with others, having the emotional awareness to understand inter-personal and inter-group dynamics can mean the difference between achieving your organisation's desired outcomes or falling short. Fostering successful personal and professional relationships requires self-awareness, communication techniques and a feeling of trust and cooperation.

Evolve with QUTeX

Professionals who attend QUTeX Professional Development courses evolve their expertise to become better suited to today's rapidly changing business landscape.

This one-day workshop guides you on how to improve emotional intelligence in the workplace and create a plan for the continued development of emotional intelligence.

Adapt to the changing real world and increase your team's productivity or build more positive working relationships with emotional intelligence to ensure you or your organisation are always moving forward.



Your expert facilitator

Dr Shari Read

Shari is an award-winning educator with a focus on teaching skills for the 'Information Age.' As a clinically trained psychologist, Shari emphasizes humancentred approaches to leadership and management. Her research and teaching in the area of transformation and change management emphasizes the capabilities required to lead effectively through uncertainty and complexity.

<u>Click here</u> for more information about Dr Shari Read

Ourse at a glance

Core Concepts

This one-day workshop will cover a range of topics, including:

- understanding inter-personal and intergroup dynamics
- recognising El practices and behaviours which characterise your current relational leadership style
- El practices needed for productive collaborative working on today's business landscape
- responding positively to different dynamics in high pressure contexts
- identifying strategies for on-going development of relational leadership skills for yourself and your organisation.

Certification

At the end of the course, you'll receive a Certificate of Attendance documenting your participation in the course.



3 March 2020



Brisbane



1 Day



Certificate of attendance



From \$790



Enrol today

Executive Course:

Developing Emotional Intelligence



Who should participate?

Developing Emotional Intelligence has been designed for business leaders and managers, relationship managers, talent management and leadership development professionals. This workshop is for professionals wanting to raise productivity, boost team morale and create positive working relationships.

No prior experience or training in this area is required for this course.

Registration Details

Registration Type

Earlybird registration (closes 18 February 2020) \$790 (inc. GST)
Standard registration (closes 1 March 2020) \$880 (inc. GST)
QUT Alumni/Staff registration \$660 (inc. GST)
Group registration (4 or more) \$790 (inc. GST)

When and where

Tuesday, 3 March 2020 9:00am - 4:30pm (registration from 8:45am)

QUT Executive Education Centre B Block, QUT Gardens Point 2 George St Brisbane QLD 4001



