

Business process modelling with BPMN and Improvement

Boost your knowledge of process modelling and improve business processes by mastering real-world techniques to identify, analyse, and improve processes.

This course introduces the main concepts and techniques required to undertake a successful Business Process Improvement (BPM) project. Participants will be guided through a structured approach to business process lifecycle management, focusing on the process identification, analysis, and improvement phases. Students will learn a set of techniques for each of these phases to apply in real-world situations to improve business processes.

Evolve with QUTeX

For businesses and individuals looking to improve processes, understanding how to model business processes is essential. This course dives deeply into business process modelling, providing participants with comprehensive knowledge of the standard process modelling language: the Business Process Model and Notation (BPMN) language. Over four days, students will participate in real-world, practical exercises culminating in a final case study to put theoretical knowledge into practice.

Core concepts

Upon completion participants will;

- Understand Business Process Management concepts and lifecycles;
- Use various BPMN symbols to show an understanding of and model business processes (in the forms of collaborative and choreography diagrams);
- Identify business process issues through applying qualitative and quantitative process analysis techniques;
- Understand and apply various process improvement principles;
- Appreciate the concept, benefits, and complexity of process automation; and
- Recognise different data-driven process analysis techniques.

Who should participate?

If you want to upskill your process modelling, analysis, and improvement capabilities, this comprehensive course is for you. It is especially relevant to business and executive personnel working with process modelling, BPM, and strategic development or improvement projects as well as IT professionals involved in process automation initiatives.

Your expert facilitator Professor Moe Thandar Wynn

Professor Moe Thandar Wynn is the Academic Director and Corporate Programs and Engagement for the School of Information Systems and the course coordinator of the Graduate Certificate in Business Process Management. Prof Wynn completed her PhD

in the area of workflow management, in particular, on the topic of process automation in 2007. Since then, Moe has carried out applied BPM research delivering outcomes for Australian partners in insurance, health, retail, transport, mining and utilities sectors. Moe has published over 70 peer-reviewed papers and co-designed the curriculum for the Graduate Certificate in BPM.

Cost

Early Bird registration	\$2,835 (inc. GST)
Standard registration	\$3,150 (inc. GST)
QUT Alumni / Staff registration	\$2,362 (inc. GST)
Group registration (5 or more)	10% discount per person

This short course provides a recognised pathway to obtain advanced standing (credit) for an award unit within courses including the Master of Business Process Management, Master of Information Technology (BPM) or Graduate Certificate in Business Process Management. A QUT Certificate of Attainment is available if you pass the corresponding assessments, consisting of a QUT internal exam and a project-based assessment.

This assessment option attracts an additional fee of \$1,000 plus GST.

 Duration: 4 Days

 Certificate of Attendance

 Cost: From \$2,835

Apply Now

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