



Professional Mediation Course

Mediation (LWN206)

Learn more about professional mediation.



Overview

Mediation is a structured negotiation process used across many different professions and industries. Mediators use specialised communication and negotiation skills to resolve conflict in a variety of contexts such as in legal, government, consumer, workplace and education settings.

This five-day workshop introduces you to the basics of the facilitative mediation process providing you with the knowledge and skills required to conduct a structured negotiation and assist people to resolve their disputes.

If you are seeking to become a nationally accredited mediator you also need to successfully complete the two-day National Mediation Assessment Course.

Evolve with QUTeX

Professionals who attend QUTeX's Professional Development courses will develop their expertise to become better suited to today's demand for diverse capabilities. Our mediation course introduces you to the skills and techniques needed to conduct successful mediations. There is the option to continue your learning with a [2 day mediation assessment course](#).



Your expert facilitators

Donna Cooper

Donna Cooper is a Senior Lecturer in the QUT Law Faculty and trainer in negotiation and mediation. She is a nationally accredited mediator and accredited family dispute resolution practitioner. She has been a practising mediator since 1993 and is on the Legal Aid Queensland Chairperson Panel. Donna has mediated in family, workplace and restorative justice disputes and has published extensively in the dispute resolution area.

Brad Lewis

Brad Lewis is a nationally accredited mediator and is a panel member of the Land Court, Office of the Franchising Advisor and Queensland Government, Dispute Resolution Branch. He teaches dispute resolution at QUT, the University of Queensland and at the Queensland Government Dispute Resolution Branch and has presented in the area at many conferences, particularly on environmental and cultural issues.



Course at a glance

Core Concepts

This course covers a range of topics, including:

- conducting a facilitative mediation process
- the role of the mediator and parties
- causes of conflict and their impacts
- power imbalances and how to address them
- the ethical obligations of mediators
- confidentiality requirements
- managing high emotions
- writing up agreements.

Certification

Solicitors and barristers may receive continuing professional development (CPD) points for each course. Contact the Queensland Law Society or the Bar Association to confirm.



19 February 2020



Brisbane



5 Days



From \$2610



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Executive Course:

Professional Mediation Course: Mediation (LWN206)



Registration Details

Registration Type

Early Bird registration (closes 28 January 2020)	\$2610 (inc. GST)
Standard registration (closes 11 February 2020)	\$2900 (inc. GST)
QUT Alumni/Staff registration	\$2175 (inc. GST)
Group registration (4 or more)	\$2610 (inc. GST)

Who should participate?

This Professional Mediation course has been designed for professionals wanting the skills to conduct both formal mediations and informal conflict resolution. The course is for:

- lawyers and other professionals seeking to mediate for courts, tribunals, government departments and in private practice
- managers and professionals in human resources assisting staff with workplace conflict
- educators assisting staff and students in conflict
- professionals working in industry disputes.

The National Mediation Assessment provides additional practice in mediation techniques and is designed for professionals wanting to conduct formal and informal mediations who are looking to apply to become nationally accredited mediators.

When and where

19 - 23 February 2020
9:00am - 4:30pm (registration from 8:45am)

QUT Executive Education Centre
B Block, QUT Gardens Point
2 George St
Brisbane QLD 4001



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For more information about this course or other learning solutions offered by QUTeX, please contact:

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