Don’t take our word for it – hear what our students have to say…

‘Never let your disabilities hinder you. It is only a barrier, which means you can get around it. Having access to the equipment and services is important, but I have found that the most important thing with QUT Disability Services is that they are genuinely there to help you receive the best education possible.’

Rachael,
Doctor of Philosophy – Microbiology

‘If you are thinking of studying – do it. But have a plan for how to access support once you get there and follow through on the plan. Ask for help before you need it.’

Third year student,
Bachelor of Laws

‘Be fearless. Do your tertiary training. Avail yourself of the support and resources designed to assist you and put you on a more level playing field. You will be embraced. You will succeed. I would not still be doing this course which I love, were it not for the support of QUT Disability Services.’

Fourth year student,
Bachelor of Laws

‘The disability support services enable me to learn and grow confidence within myself and in my studies, and seek the correct help for my disability. I would encourage others in similar situations to ask questions and use the support available. You’re not alone.’

Karen,
Bachelor of Behavioural Science – Psychology
What is Disability Services?

We offer support services to students who have a disability, injury or health condition – permanent, temporary, episodic or fluctuating.

Studying can be challenging at the best of times, which is why it’s important to consider your need for support, and get in touch with Disability Services as soon as possible. Pre-enrolment appointments are encouraged; parents, carers or friends are also welcome to attend.

Confidentiality

Your appointments with Disability Services are free and confidential. Information will not appear on your student record, or be made available to others without your prior consent, except where required by law (e.g. to preserve health or safety).

How do I register with QUT’s Disability Services?

You will need to contact Disability Services and make an appointment. As you might expect, at your first appointment you will need to bring documentary evidence of your disability, injury or health condition from a recognised health professional (e.g. your doctor or specialist), and your Disability Adviser will work with you to determine if a service plan is required.

Examples of support and adjustments which may appear in a plan include:

- Assessment support, including altered exam arrangements
- Note-taker program
- Assistive technology support
- Alternative formatting of course materials

When can I book an appointment?

From 9am on weekdays (excluding public holidays)
Evening appointments are available from O Week to Week 6 in Semesters 1 and 2. We recommend that you make appointments as soon as possible to ensure your plan is in place before semester starts.

Get in touch to make an appointment with Disability Services on your home campus

Gardens Point
Level 5, Y Block, Room 509
Gardens Point
Phone 07 3138 2699
Email student.disability@qut.edu.au

Kelvin Grove
Level 3, C Block, Room 301
Kelvin Grove
Phone 07 3138 5601
Email student.disability@qut.edu.au

Caboolture (by appointment only)
Level 1, J Block, Caboolture
Phone 07 3138 5601
Email student.disability@qut.edu.au

FAQs

IS TRANSPORTATION AVAILABLE BETWEEN CAMPUSES?

Information about the shuttle bus timetable and stops are available at the shuttle bus page. If you experience any difficulties or have questions about the service contact QUT Facilities Management.

www.qut.edu.au/about/services-and-facilities/all-services/shuttle-bus

DOES QUT HAVE ON-CAMPUS PARKING?

Accessible parking is offered on all QUT campuses and is managed by QUT Facilities Management.

Parking, accessible and non-accessible, is in high demand at Gardens Point and Kelvin Grove campuses—early contact is essential if you require on-campus parking.

www.qut.edu.au/about/services-and-facilities/all-services/parking

WILL THE SERVICES BE THE SAME AS THOSE PROVIDED AT HOME, SCHOOL, OR IN MY HOME COUNTRY?

Support you receive at home, or which you received at school, may not necessarily be provided by the university. The services provided are designed to assist students to meet the academic requirements of the course and not to meet all personal needs required on a daily basis. Personal care and assistance-guiding is the responsibility of the student. Some support provided at school, for example, may have been suitable for school work, but may not be suitable for tertiary education in particular courses. Alternative formatting, sign language and other services may be different from your home country – talk to us for more information.

WANT TO KNOW MORE? LOOK US UP
www.qut.edu.au/disability-support

Find out more about QUT at www.qut.edu.au

Still have questions? Go to ask.qut.edu.au