



Right scale

- Growing the scale of partnerships and investment in research and innovation
- Aligned to and contributing to QUT Strengths
- Aligned to objectives for impact



Right challenge

- Driven by the needs and required timeframes of industry, government and communities
- Linking environmental scanning to impact planning to realise partnership and project investment opportunities
- Harnessing cross-faculty disciplines and thought leadership



Empowering users

- Providing systems and environment to support self-directed learning
- Achieving balance of supervised and self-directed end-users
- Providing continuing professional education for end-users



Delight-filled partnerships

- Client-centric interactions for outcome delivery
- Trusted advisor and partner
- Deepened understanding of shared goals and differences (internal & external)

Clear roles for collaboration

- Integrated and aligned Institute planning (Blueprint 5, IFE and operational units within IFE) driving transparency and accountability
- Co-developed with internal and external stakeholders
- Clarity of roles and functions empowering participation in IFE



Client focused

- Service quality underpinned by research excellence
- Client-centric interactions and processes
- Long term sustainability of core research infrastructure and capabilities



Amplifying our investment

- Continually acquiring cutting-edge technology and new research capabilities through increased infrastructure competitive grant income
- Aligning research results from new or more efficient leveraging of research infrastructure capabilities
- Facility use contributing to higher research quality



Motivated by impact

- Performance managed by regular reporting of progress on impacts and outcomes
- Building a research and professional services culture focused on impact and continual improvement and underpinned by both systems and capability



Nurturing agile and resilient teams

- More networked/connected and self-aware teams
- Increased emphasis on agility and execution of strategy

