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OTHER RESOURCES

HiQ - HiQ is your place to go for student services, support, and general enquiries. ☎ 3138 2000, Email: askqut@qut.edu.au

- HiQ service points
- Level 3, V Block, Gardens Point campus
 - Level2, R Block, Kelvin Grove campus

Orientation www.student.qut.edu.au/orientation

Information about Brisbane www.visitbrisbane.com.au

QUT ACCOMMODATION SERVICE

QUT Accommodation Service provides you with advice on the rental process, your legal rights, bonds, leases, and available accommodation listings.

Gardens Point: X Block, Level 3, ☎ 3138 0072
Kelvin Grove: C Block, Level 4, ☎ 3138 1596

E: accommodation@qut.edu.au
W: <https://qut.studystays.com.au/>

INTERNATIONAL STUDENT SERVICES

Gardens Point: X Block, Level 3
☎ +61 7 313 82019
Fax: +61 7 313 84110
Kelvin Grove: C Block, Level 4
☎ +61 7 313 83963
Fax: +61 7 313 83349

Postal Address: ISS, QUT Gardens Point Campus
PO Box 2434
Brisbane QLD 4001

Email: issadvice@qut.edu.au
Website: <https://qutvirtual4.qut.edu.au/group/international-students>

PERSONAL SAFETY

Your personal safety and security is important. If you need information about personal safety and security, you can contact International Student Services for advice.

A wide range of information is available to assist you with:

- Safety and security on campus - www.fmd.qut.edu.au/security/
- Safety and security off campus - [www.studybrisbane.com.au/Living in Brisbane/Safety](http://www.studybrisbane.com.au/Living-in-Brisbane/Safety)
- Emergency - dial '000' (Police, Fire or Ambulance)
- Respect and safety at QUT - Disrespect, sexism, sexual harassment and sexual violence are not tolerated at QUT. <https://qutvirtual4.qut.edu.au/group/student/health-and-wellbeing/rights-conduct-and-grievances/respect-and-safety-at-qut>

ORIENTATION CHECKLIST

Here's an Orientation Checklist to help you along:

- ☐ Enrol online and register for classes on HiQ and find your timetable on HiQ
- ☐ Sign up and join Orientation activities and events - register online at HiQ
- ☐ Register for an email@connect account by visiting <https://qutvirtual4.qut.edu.au/group/student/it-and-printing/email>
- ☐ Get your ID card at a HiQ service point (enrol in units first). Upload your profile photo and collect at HiQ.
- ☐ Attend your compulsory orientation program eg. ISO session (Degree), Study Abroad, Faculty, QUTIC etc.
- ☐ Attend New to Brisbane session
- ☐ Join a student club!
- ☐ Attend the Official Welcome
- ☐ Notify QUT of your permanent address in Brisbane and update your personal details through HiQ
- ☐ Collect your FREE Student Diary from the Student Guild (available from QUT Guild)
- ☐ Collect your FREE T-shirt at the QUT Bookshop during O-Week' (limited numbers, one per student, ID card required)
- ☐ Apply for a tax file number (TFN) with the Australian Taxation Office www.ato.gov.au
- ☐ Set up a bank account in Brisbane. Don't forget to give your TFN to your bank
- ☐ Register online for free workshops & seminars at <https://qutvirtual4.qut.edu.au/group/student/study>
- ☐ Register and activate your OSHC (Medibank cover)
- ☐ Keep all documentation in a safe place (eg copy of passport, Overseas Student Health Cover (OSHC) registration, rental lease etc)
- ☐ Contact QUT Accommodation Services for your accommodation needs
- ☐ Contact ISS if you need any support

International Orientation

WELCOME

International Student Services (ISS) would like to welcome you to QUT. If you need assistance or support with your studies at QUT, please contact ISS via email: issadvice@qut.edu.au or ☎ 3138 2019 or visit the International student community page on HiQ.

About Orientation

You can register for orientation events at student.qut.edu.au/orientation. We highly recommend attending as many events as possible to get the most out of your Orientation to prepare you for study at QUT.

WHAT TO ATTEND

You must attend a your specific program based on the type of student you are. **Attending Orientation is compulsory!**

Recommended sessions:

- QUT Connect or QUT101 session - covers essential information every QUT student must know
- Campus Tour - a guided tour of your campus led by a QUT Connector
- New to Brisbane

Essential sessions (compulsory):

- International Student Orientation (ISO) session - degree students only
- Study Abroad and Exchange
- Research student
- QUT International College programs - www.qut.edu.au/international/qutic/courses-and-study-at-qutic/orientation-at-qutic

More information available from www.student.qut.edu.au/orientation/attend-orientation-events

ENROLMENT INFORMATION

Information related to your enrolment and study at QUT is available from **your HiQ page**. This includes student rules and policies, visa conditions and responsibilities, and information on course progression.

- Login to HiQ using your QUT username and password. These are located at the top right hand corner of your offer letter.
- Your username and password are also available by contacting HiQ at askqut@qut.edu.au
- Drop-in enrolment assistance sessions are available in O Week at HiQ on campus at Gardens Point and Kelvin Grove. Sessions are available Monday to Friday, 7am-6pm. Speak to one of our HiQ concierges for assistance.
- information to assist with enrolment www.student.qut.edu.au/orientation/enrolling-for-the-first-time/international-enrolment

REGISTER FOR ORIENTATION EVENTS

Step 1

You can register for events through the HiQ website. To find events, browse the essential and recommended event pages - see www.student.qut.edu.au/orientation/attend-orientation-events/register-for-orientation-events for more information.

Step 2

In the listing of events you have been invited to, select the title of an event for more details.

Register for these sessions:

- QUT Connect - choose a session according to your Faculty
- Your specific international orientation program - for example, degree students should register for International Student Orientation (ISO), and students on exchange should register for Study Abroad and Exchange orientation.
- Academic orientation - faculty sessions
- Recommended orientation events & activities
 - New to Brisbane
 - Finding accommodation
 - Gold coast orientation trip

See www.student.qut.edu.au/orientation/attend-orientation-events for all other events, including social events and free stuff

Step 3

For each event that you want to attend, click "Book In" to register.

If your booking is successful, a message will appear above the vent description. You can then select "Add to calendar" to export this to your own personal calendar.

Step 4

To view all the events you have registered for, return to your personalised orientation schedule in HiQ.

Student ID card and email account

- Obtain your Student ID card at a HiQ service point (enroll in your units first) www.student.qut.edu.au/orientation/enrolling-for-the-first-time/international-enrolment/id-cards
- Set up email accounts (commencing students will need to register for an email@connect account by visiting <https://qutvirtual4.qut.edu.au/group/student/it-and-printing/email>



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DEGREE STUDENTS

(undergraduate and postgraduate students)

International Students Orientation (ISO)

This is the main ISO session for international degree students. All students are required to bring their passport, ID card, and any correspondence from QUT. Attend only one ISO listed below.

16 July 2018 (Monday)

Time	Session	Venue
12pm	Orientation Lunch	Kidney Lawn, Gardens Point campus
1:30pm to 3:30pm	Main ISO	Room Z411, Level 4, Z Block, Gardens Point campus
4pm	Official Welcome	Kidney Lawn, Gardens Point campus

Other sessions

Date	Time	Session	Venue
10 July (Tue)	11am	ISO	Room Z607, Level 6, Z Block, Gardens Point campus
11 July (Wed)	11am	ISO	Room N518, Level 5, N Block, Kelvin Grove campus
17 July (Tues)	11am	ISO	Room O-B432, Level 4, O-B Block, Kelvin Grove campus
18 July (Wed)	11am	ISO	Room Z607, Level 6, Z Block, Gardens Point campus
19 July (Thurs)	11am	ISO	Room N518, Level 5, N Block, Kelvin Grove campus
20 July (Fri)	11am	ISO	Room Z607, Level 6, Z Block, Gardens Point campus

Late arrivals - if you are unable to attend an ISO session due to arrival delays, you should register and attend a session scheduled in week 1.

- Dates 23 (Mon) to 27 (Fri) July 2018
- Time: 9.30am or 1pm
- Location: Room X306, Level 3, X Block, Gardens Point campus

For more information, visit: www.student.qut.edu.au/orientation/attend-orientation-events/essential-orientation-events/international-orientation/degree-students

STUDY ABROAD AND EXCHANGE PROGRAM ORIENTATION

Students within the Study Abroad and Exchange program with course codes commencing with “U0” (for example, U082, U094) should attend this program. You must bring your passport, visa details, letter of offer and acceptance, and a receipt for your paid fees.

16 July 2018 (Monday)

Time	Session	Venue
10am - 12pm	Study Abroad & Exchange Program Orientation	Room Z411, Level 4, Z Block, Gardens Point campus
12pm	Orientation Lunch	Kidney Lawn, Gardens Point campus
4pm	Official Welcome	Kidney Lawn, Gardens Point campus

Registration and more information at www.student.qut.edu.au/orientation/attend-orientation-events/essential-orientation-events/international-orientation/study-abroad-and-exchange-students

Late arrivals - Study Abroad and Exchange students who arrive after **16 July 2018** should contact the Study Abroad and Exchange Office. www.qut.edu.au/about/contact/s/study-abroad-and-exchange-office

AUSTRALIA AWARDS SCHOLARSHIP (AAS) STUDENTS

All AAS sponsored students are required to attend an Introductory Academic Program (IAP) before starting your first semester. More information about the IAP available at www.student.qut.edu.au/international/australia-awards/orientation-introductory-academic-program

You must contact ISS at Gardens Point as soon as you arrive.

QUT GSB ORIENTATION

For students in the QUT Graduate School of Business, please contact QUT Graduate School of Business

Level 4, B Block, Gardens Point campus. Phone: 3138 1057
Email: gsb@qut.edu.au or visit www.qut.edu.au/about/contact/q/qut-graduate-school-of-business-qut-business-school

RESEARCH STUDENTS

Information for Research students enrolling in a PhD, Professional Doctorates, or Masters by Research. You must attend an orientation interview at International Student Services and then attend your orientation program.

Gardens Point campus

Date: 2 August (Thurs)
Time: 10am – 2pm
Venue: Gibson Room (Z1064), Level 10, Z Block

Contact

Phone: 3138 4475; Int. phone: +61 7 3138 4475; Fax: 3138 1304
Email: research.enquiries@qut.edu.au
Web: <https://qutvirtual4.qut.edu.au/group/research-students/home>
Level 4, 88 Musk Avenue, Kelvin Grove, QLD 4059

For more information, please visit: <https://wiki.qut.edu.au/display/GRED/Orientation>

QUTIC ORIENTATION PROGRAMS

QUTIC orientation will provide you with the information you need to begin your course, as well as important information about:

- studying and living in Brisbane
- visa matters
- accommodation
- healthcare and insurance
- support services and activities

During orientation, you will get your QUT ID card, meet other students and QUTIC staff, and receive your class timetable (for university entry programs).

Orientation information for QUTIC programs can be found at www.qut.edu.au/international/qutic/courses-and-study-at-qutic/orientation-at-qutic

All QUTIC Orientation programs start at 8.30am on the day at P Block, Level 3, Kelvin Grove campus.

RECOMMENDED EVENTS

In addition to the essential (compulsory) events, there are many other activities that will take place during Orientation Week. These sessions include:

New to Brisbane

A “must attend” session for those who are new to Brisbane. Designed for the ‘out of towners’, covers information on transport, banking, employment, QUT facilities, accommodation, and safety.

- Mon - Fri, 2 - 13 July, 11am only
- Tue - Fri, 17 - 20 July (no sessions on Mon 16 July), 9.30am and 1pm

HiQ, Activity Room (V310), Level 3, V Block, Garden Point campus

Language and learning support

You can get assistance with your academic study skills, including assignment strategies, time management, group work, reading and notetaking skills, academic language and exam preparation. For support about your study skills development visit <https://qutvirtual4.qut.edu.au/group/student/study/workshops-and-academic-help/academic-help>

QUT Library

QUT Library provides dynamic and innovative access to scholarly information resources, services and facilities. QUT Library has three branch libraries – Gardens Point Library, Kelvin Grove Library and the Law Library, each providing resources and services to support the learning, teaching and research needs of the students and staff of their campus or faculty. Book into a Library Tour to find out more about the resources on offer. To register, refer to sessions available on HiQ.

Student e-Portfolio

Building a personal ePortfolio can help you to develop a deeper awareness of yourself and your abilities. The QUT Student ePortfolio is a real-world approach to learning, incorporating an online resource designed to enhance the learning process and help students with the transition from university to graduate employment. www.studentportfolio.qut.edu.au

Social activities and free stuff

Information about social activities and events during Orientation Week.

To join in the fun during Orientation, visit www.student.qut.edu.au/orientation/attend-orientation-events/social-events-and-free-stuff

Gold Coast Orientation Trip - 21 July 2018 (Sat)

- Tickets available from 20 June 2018
- More details will be made available via ISS News (email)
- An itinerary will be sent out one day before the trip by email once you have registered and paid for the trip

Join a student club!

Make sure you check out the student clubs stalls during the Central Lunch and Student Guild Market Day. joining a club is a great way to meet new people and get involved in social activities.

- <http://qutguild.com/clubs/>
- <https://qutvirtual4.qut.edu.au/group/student/student-life/clubs-and-social-activities/find-a-club-or-project>

Sport and Recreation

Take part in competitive, social sport or esport, and find gym or pool facilities on your campus. <https://qutvirtual4.qut.edu.au/group/student/student-life/sport>

Remember, the more you get involved and participate in Orientation events and activities, the more you will get out of your experience at QUT, and Australia.

