# Take the lead

## **Professional Development Programs**

### Introduction to Quality Management in Health

Four-day intensive short course commencing Friday, 27 March to Monday, 30 March 2020. Course developed and delivered by experts in health management.

The aim of this unit is to develop an in-depth understanding of the strategic quality and safety issues confronting health managers and an understanding of the approaches required to address these issues.

The course will include the following elements:

- · Contemporary quality management concepts
- Healthcare governance including patient safety
- · Clinical risk management
- Measuring healthcare performance
- Quality improvement programs, methods and tools
- Change management approaches

#### **Overview**

This unit will equip you with an understanding of quality management in health and give you the skills and ability to develop a quality management program within a clinical governance framework.

QUT Health Management programs are accredited by the ACHSM.

#### **Course structure**

- Friday, 27 March to Monday, 30 March 2020, 9am-5pm daily
- Delivered at QUT Kelvin Grove campus
- Recognition of participation
- Option to undertake assessment for advanced standing in PUN213 in some postgraduate award courses

\$2231.77 for the workshop module only, or \$2789.72 for participants who enrol in both the workshop and assessment modules.

A 10 per cent early bird discount is available. ACHSM members receive a 15 per cent discount.

#### www.achsm.org.au

QUT staff and alumni receive a 25 per cent discount.

All discounts are on standard course prices.

### Register now

Registrations are now being accepted for entry into this short course. Applications close Friday, 13 March 2020.

#### **Enquiries**

School of Public Health and Social Work

Faculty of Health Phone: 07 3138 0250

Email: ph\_shortcourses@qut.edu.au

www.qut.edu.au/health/ph-short

#### More information

#### Academic enquiries

Paula Bowman

QUT School of Public Health and Social Work

Phone: 07 3138 3512

Email: paula.bowman@gut.edu.au



#### Semester 2, 2020 opportunities:

#### Leadership of Quality and Safety in Health Care.

This course will help participants to develop appropriate knowledge and skills to lead the implementation of effective quality and patient safety programs within healthcare settings.



the university for the real world