

## CAPABILITY STATEMENT

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### Who are we?

Project Management Academy (PMA) was established in late 2005 as an initiative of the Queensland University of Technology (QUT) to offer a unique blend of knowledge, skills and experience to industry, government and academia.

PMA sits within the Faculty of Built Environment and Engineering and the QUT Business School bringing these disciplines together in a unique and creative way allowing the strengths and expertise of both fundamental domains to offer an experience and educational option rare to find elsewhere.

Being part of a leading Australian university affords us the access to local, national and international highly recognised, multidisciplinary scholars and subject matter experts (SME's) from the industry, relevant up to date research, world's best practice and benchmarking.

### What do we stand for?

***Our vision is to be acknowledged as the leader in strategic thinking and holistic solutions implementation in the project management world.*** To progress this vision we have already developed a reputation both domestically and internationally as a world class provider in development and delivery of Project Management (PM) centric programs.

PMA takes the time to work closely with clients in a collaborative partnership to determine their PM, leadership and corporate capabilities then tailoring and contextualising responses to the identified needs and delivering these responses through specialist academic facilitators and industry support. PMA knows there is no single solution to fit all, so a holistic approach with appropriate solutions to address the client's needs is imperative.

### What do we offer - our expertise?

PMA provides a collaborative **consultation** approach involving a broad range of experts, both academic and industry experts. PMA has a wide network of specialist, experienced people within QUT, across other universities, government and industry

with whom we have strong relationships that provide support and input in areas such as:

- Collaborative consultations
- Diagnostic workshop options
- Problem solving
- Risk modelling and simulation
- Project performance management
- Organisational and culture audits
- Change management

PMA offers an extensive, comprehensive and diverse range of flexible, adaptable, contextualised **education and training** opportunities including but not limited to:

- Project, program and portfolio management
- Continuing professional development courses
- People development
- Integrated workplace learning
- Project based leadership
- Mentoring/coaching on and off site
- Tailored post-graduate degree courses

PMA works towards and encourages **corporate integration** for holistic outcomes and long term effective results. To this end, PMA offers:

- Turnkey corporate university solutions
- Joint ventures with local and international academics and institutions
- Industry partnerships
- Partnerships with professional forums

PMA is involved with and has access to **world class research and development** allowing us to offer not only advice and insight into outcomes, solutions, world's best practice and benchmarking but also offering our experience and connections to work with clients on relevant client specific research projects. Including but not limited to research in the areas of:

- Program/portfolio development
- Innovation management
- Systems development
- Knowledge management systems
- Client relationship management
- Risk management
- Leadership management

## **What are the benefits of choosing PMA?**

PMA's approach is to listen to your needs and in close consultation with you develop a pathway to achieving the outcomes that you desire, while offering:

- Collaborative partnership – PMA works with you
- Multidisciplinary team – domestic and internationally
- QUT branding – respected real world expertise
- Award and non award options
- Recognised and experienced facilitators and SMEs
- Flexible and tailored responses
- Customised or industry specific results – Award /non-award courses, CPD courses. Workshops and short learning courses
- Blended workplace learning options
- Holistic approach
- Tangible results - such as cost effective projects, employee retention
- Experience in forming specialised joint ventures with academia and industry
- Innovative approach to complex issues

## The PMA experience

The PMA has worked with Royal Dutch Shell since late 2005 to develop and deliver a range of contextualised cutting edge learning events that meet their specific requirement. PMA led the development of 7 non award Learning Events for Shell and was co-lead in another half dozen. During the period June 2006 to December 2010 PMA academics delivered 115 events to over 2,350 Shell participants across more than 10 countries. The Shell program has seen QUT's PMA working closely in a consortium with three other international universities, University of Texas, Delft University of Technology and Cranfield University in the development and delivery process.

PMA partnered with Ausenco, a leading engineering and project management company, in 2008 to develop and deliver a contextualised award course, Masters of Project Management, to their employees. The Masters consists of eight contextualised PM units; the first Ausenco cohort is halfway through the program.

Also in 2008 PMA partnered with the Robert Bird Group, a multinational engineering company, on an Innovation Management Program. This program has seen the first cohort of 4 students reach the halfway mark in their Masters by Research.

PMA has also delivered programs to QLD Rail, QLD Health, Vietnam Railways and the Administrative Appeals Tribunal based in Sydney.

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