

Introduction to Quality Management in Health

Gain an in-depth understanding of quality and patient safety management and advanced skills in the development of quality management and improvement programs.

This course will equip participants with an understanding of quality management in health and give participants the skills and ability to develop a quality management program within a clinical governance framework.

More details

This course includes optional assessment, which can be undertaken for advanced standing in PUN213 in some postgraduate award courses.

QUT Health Management programs (including this one) are accredited by the ACHSM.

 Duration: 4 Days

 Certificate of Completion plus assessment results

 Cost: From \$2,008.60

Apply Now

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Evolve with QUTeX

Develop an in-depth understanding of the strategic quality and safety issues confronting health managers, as well as an understanding of strategic approaches required to address these issues.

Core concepts

This online course covers a range of topics and elements, including:

- Contemporary quality management concepts
- Healthcare clinical governance including patient safety
- Clinical risk management
- Measuring healthcare performance
- Quality improvement programs, methods and tools
- Change management approaches

Who should participate?

This course is designed for front line clinicians, clinical leaders and managers with an interest in:

- Quality, patient safety and clinical risk management
- Clinical governance
- Service improvement - learning from error, improving reliability and reducing variation
- Health care culture – engaging staff in person centred care and a safety culture
- Designing, delivering and evaluating quality improvement projects and programs

Your expert facilitator Paula Bowman

Paula Bowman is a senior lecturer in the Master of Health Management program at QUT. Prior to COVID she also taught clinical risk management at Flinders University in Adelaide and in China through a joint program with Nankai University. She has 27 years' experience in the health care sector - 16 years working as a clinician and clinical manager in acute hospital services and in private practice and more recently 11 years working as a senior executive with Queensland Health.

Paula's expertise covers the areas of operational, project and program leadership, health policy analysis, workforce and clinical service planning, leading and managing clinical practice and health service improvement and design and delivery of education and training programs.

Cost

Standard registration (Workshop Only)	\$2,231.77 (inc. GST)
Standard registration (Workshop and Assessment)	\$2,789.72 (inc. GST)
Earlybird registrations receive a 10% discount	
Australasian College of Health Service Managers (ACHSM) Members receive a 15% discount	
QUT Staff / Alumni registrations receive a 25% discount	