



Public Sector Management Program

Navigate your path to leadership in the public sector with QUT Business School—a leader in business and government education.

qut.edu.au/psmp

LIBBY ROLFE

Director, Communications at Department
for Education, South Australia and QUT
Public Sector Management graduate

Dynamic delivery to suit your employer, your work and your lifestyle



LOCAL

Our courses are delivered nationally in select capital cities and online, with multiple program intakes each year.



DYNAMIC

A four-unit program spanning 15 months. Focused around intensive workshops.



HANDS-ON

You'll undertake a work-based project that delivers real outcomes for your organisation.



Designed for

Mid-level managers



Study location

Virtually (online classes)
Capital cities (check website for details)



Duration

15 months part time

Advance your career in the public sector

Explore the highly regarded Public Sector Management Program (PSMP), tailored for mid-level managers in the Australian public service and non-government organisations (NGOs). Established in Adelaide in 1991 and expanded nationally in 1992, the PSMP boasts over three decades of proven success.

With over 10 years of experience delivering the PSMP, the QUT team of academics and industry professionals equip public servants with essential skills and expertise for career growth.

Work-based learning with flexible study options, including blended delivery (in-person workshops and virtual classes) or fully virtual online learning. Our PSMP offers a dynamic and industry-relevant curriculum tailored to meet the evolving demands of the public sector and NGOs.

How you will benefit

The PSMP offers a number of benefits to participants and their employers.

On successful completion of the program, you will:

- earn a Graduate Certificate in Business (Public Sector Management)
- enhance your management skills, improving career opportunities as you move from technical to management roles
- develop the confidence to build strong professional networks and communities of practice beyond your current work environment.

Employers

Support your employees' professional development while strengthening your organisation.

Employers will:

- benefit from employees who apply their learning immediately in the workplace, delivering value from day one
- gain capable managers who can help steer your organisation through uncertain and challenging times
- build a more agile workforce with a common language and shared understanding of the business of government.

Who should attend

This course is for highly motivated public sector and NGO staff including:

- existing and new managers and supervisors
- professionals managing complex groups of stakeholders
- senior managers who are new to the public service or NGOs
- professionals in transition to management (e.g. teachers, lawyers or engineers with management responsibility)
- managers with cross-jurisdictional responsibilities or NGO managers who deliver government services.

How you will learn

Designed for professionals across local, state and federal government, the QUT PSMP combines academic rigour with practical, work-based learning to help you develop the skills to lead with confidence.

The national curriculum blends dynamic workshops, work-based projects, case studies and online learning, with access to the QUT library database, online learning management system, weblinks and videos.

Throughout the program includes activities and assessment that allow you to apply your learning directly into your own workplace, culminating in a practical workplace project, delivering real outcomes for your organisation.



RECOGNISED

With a more than 30-year track record of success, the PSMP has an engaging and relevant curriculum.



DIVERSE

Study and build networks with a diverse range of professionals from all levels of government and NGOs.



HIGH IMPACT

Develop the confidence to make a difference by truly understanding the business of government.

Support

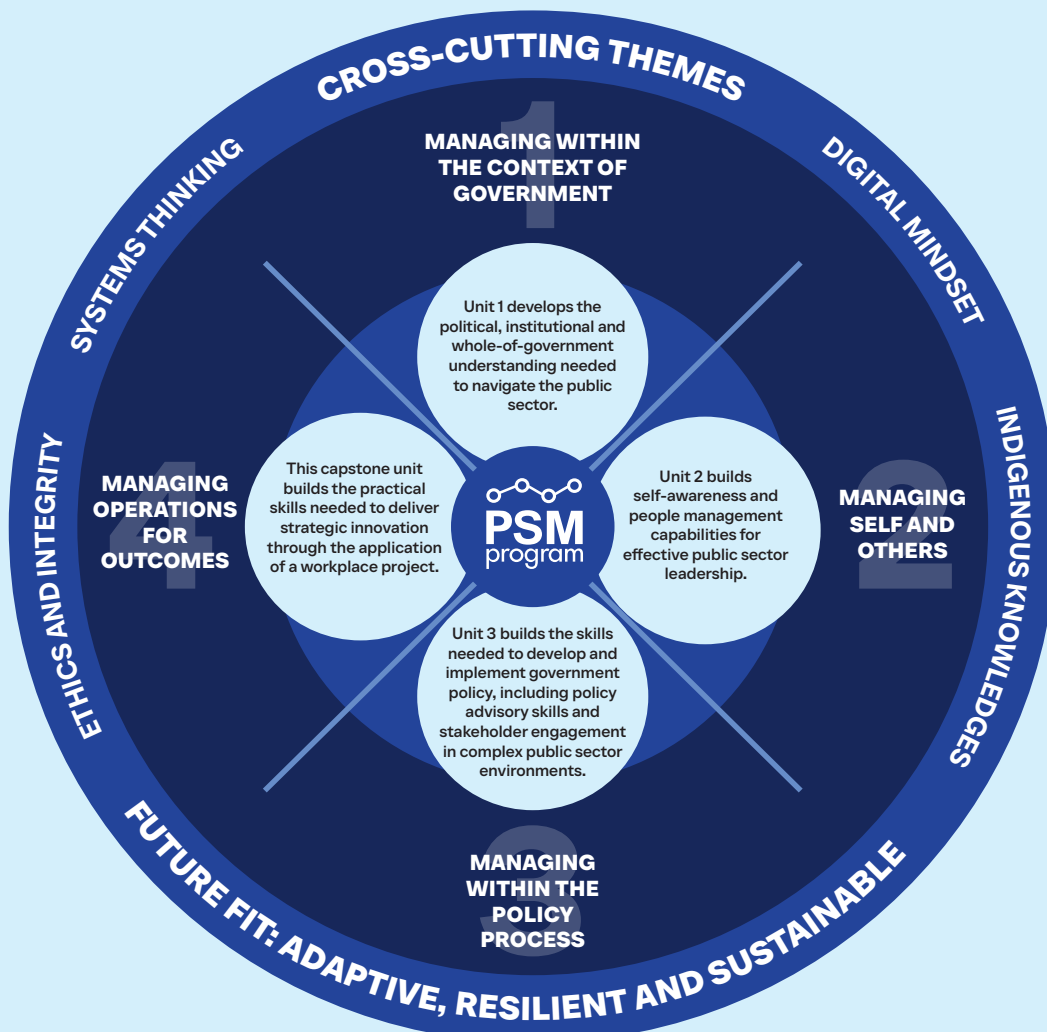
QUT supports participants throughout the course, delivering a high-quality learning experience with a national team of committed academic and administrative staff. Students have access to all QUT support services.

Intakes

There are multiple program intakes each year around Australia. For unit delivery dates please visit qut.edu.au/study/psmp

What you will learn

Our PSMP units have been developed around five key cross-cutting themes that are aligned to the values and craft skills required to lead effectively in the public sector. Please visit our website for more information.



Hear from our participants

“The program empowers you to grow both professionally and personally, shaping you into a stronger leader. It delves into your psyche, unpacking your leadership identity, understanding why you do what you do, while recognising your skills, strengths and identifying areas for development. I've left PSMP with a better understanding of myself as a future leader, with desire to continue to grow and the confidence to succeed.

CRAIG HUNTER

Principal Consultant, Leadership and Learning, Queensland Government
PSMP graduate



“Shortly after completing the QUT PSMP, I went from being a manager to a director. The program helped me demonstrate I had the capability to operate at that more senior level.

KARLEY LAWLER

Director Planning Services at the Department of State Development, Infrastructure and Planning, Queensland Government
PSMP graduate



“The QUT PSMP was highly applicable to my workplace. In every assignment and every module, I was able to make direct links to the topic and apply it to my day-to-day work.

KAHL NOY

Director of Closing the Gap at Services Australia
PSMP graduate



Next steps

- ☐ Check the application dates in your location.
- ☐ Talk to your employer and seek their support.
- ☐ Submit your application online.

Get started today

For more information, please visit
qut.edu.au/psmp

Phone 1800 145 041

Email psmpprogram@qut.edu.au

